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| PPG NEWS | PRACTICE UPDATE | WIDER NHS NEWS |
| **On 24 October Shropshire PPG members were invited to attend an online presentation on Microsoft Teams to view live coverage of SaTh Hospital Transformation Program (HTP). This gave a detailed account from those responsible for ensuring the development is on target and meet its completion by 2028. The event was interesting and informative. 2 members of Cambrian MC attended, and took part in the Q&A session which followed. Further information is available on Sath website.**  **On 16 November PPG members were invited to an online Zoom live presentation AGM of NAPP (National Association of Patient Participation Groups) Following this the annual Corkhill award was presented to Medway Vale Medical Group for their excellence in supporting their group of practices in providing improved services to each locality. 2 Cambrian MC PPG members attended from our local PCN. It was interesting and enlightening and prompted areas of ‘inspiration’**  **Check out NAPP online at:**  **www.napp.org.uk**  ***The PPG is looking for new members, please leave your detailsat reception if interested in joining*.** | **Staff update:**  **Cambrian welcomes 2 new Care Navigators; their role it is to answer patient telephone calls, book appointments and signpost to the most appropriate clinician or service.**  **Flu and Covid Campaigns: Clinics have gone well with an excellent uptake – To date we have given over 5800 vaccinations this is on top of our day-to-day surgeries – Staff have worked hard, extra hours to ensure patients receive within a timely manner.**  **Winter Pressures: is now upon us, demands for appointments have increased but our capacity remains the same, with not extra funding support for additional clinicians.**  **The Practice would like to highlight the importance of notifying them if you are unable to attend your appointment so that it can be allocated to another patient.**  **During the month of October, we had 277 appointments not attended.**  **Zero Tolerance: With increased winter pressures, we understand patients may get frustrated if they cannot get an appointment they want. This is equally frustrating for us; however we are working as hard as we can – and we have seen an increase in abuse which we will not tolerate.** | **A number of National Initiatives may be of interest to you:**  **---------------------------------------------------------------------**  **Extracted from NAPP Bulletin**  **National Association of Patient Participation**  GP CONTRACT 2024/25  **In August, NHS England sent all GP surgeries in England the revised GP Contract for 2024/25. Whilst this lengthy document is available in full on their website, section 5.2 is the extracted section from the new Contract that relates to PPGs.**  **Government Changes to National Insurance Contributions:**  **this will impact on Primary Care and will have significant increase costs on General Practice which will add extra Financial Burden on to your Surgery.**  **Shrewsbury and Telford Hospitals: please find below the link to give you updated information regarding the transformation Programme.**  [**Hospitals Transformation Programme – SaTH**](https://www.sath.nhs.uk/about-us/hospitals-transformation-programme/)  **www.sath.nhs.uk** |
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